

WARRANTY PROGRAM



WATERPROOFING
INSULATION
ACCESSORY
PRODUCTS

YOU ARE COVERED WITH SOPREMA





With more than 100 years of specialisation, SOPREMA offers original, high performance and high technology solutions to respond to specific challenges within the construction industry. As a result of the continuous optimisation by our Research and Development departments, SOPREMA's waterproofing systems today provide an outstanding performance in terms of resistance, reliability and durability.

As a testimony to the trusted performance of its products, SOPREMA offers a complete warranty program that lives up to its reputation. You simply choose the level of protection you require to ensure your total peace of mind.

STANDARD MANUFACTURING WARRANTY

All products manufactured by SOPREMA come with a 5 to 10-year limited product replacement warranty. If a product contains a manufacturing defect, then SOPREMA will provide you with replacement material.

SOPREMA LIMITED MATERIAL WARRANTY

If you desire longer coverage, a 10 to 20-year limited product replacement warranty is available for eligible products. With this warranty, if a leak develops due to a manufacturing defect, then SOPREMA will either provide you with replacement material or refund the purchase price you paid for the defective product*.

SOPREMA MAMMOTH PLATINUM WARRANTY

If you desire the best warranty protection for your roofing system, then consider the MAMMOTH PLATINUM Warranty. With a MAMMOTH PLATINUM Warranty, if a leak develops due to a manufacturing defect or due to the installation workmanship of the installing contractor, then SOPREMA will provide you with the labour and materials necessary to return the system to a watertight condition*. Depending on the types of materials being warranted, coverage can extend for as long as 20 years, sometimes longer.

* Certain conditions apply. For SOPREMA Warranty Terms & Conditions, please contact your local SOPREMA representative or contact us at info@soprema.com.au

EXPERTS AT YOUR SERVICE

In order to take advantage of protection matched to your specific needs, please contact your SOPREMA sales representative or send your inquiry at info@soprema.com.au. He or she will advise you on the best choice of product for your project, assuring that your building and its occupants enjoy only the highest levels of protection.

WARRANTIES AT A GLANCE

Type of Warranty	Material		System*
Name	STANDARD MANUFACTURING	SOPREMA LIMITED MATERIAL	MAMMOTH PLATINUM
Description	SOPREMA products	SOPREMA waterproofing membranes	Roofing system: Material and workmanship
Coverage	Covers the manufacturing quality of the accessory products	Covers water infiltration caused by membrane deficiencies	Covers water infiltration caused by one or several system deficiencies from SOPREMA components or their installation
Availability	All roofing contractors	All roofing contractors	Platinum roofing contractors
Remediation	Material replacement	Material replacement	Material and labour to replace defective membrane and all other contaminated roof assembly components
Terms	5 years 10 years	10 years 15 years 20 years	10 years 15 years 20 years

* Available only for SOPRELENE FLAM, SOPRASUN PLUS and FLAGON PVC Waterproofing Systems.

FOR WARRANTY PROGRAMS ON OTHER BUILDING COMPONENTS, PLEASE CONTACT YOUR LOCAL SALES REPRESENTATIVE.

MAMMOTH PLATINUM WARRANTY

The MAMMOTH PLATINUM WARRANTY is a Material & Workmanship Warranty issued by SOPREMA to the Property Owner, with the purpose of offering an additional peace of mind.

Whether for new projects or repair works, the MAMMOTH PLATINUM WARRANTY is among the most comprehensive roofing warranties in the industry.

- One point warranty which provides protection against manufacturing or installation defects causing leaks.
- Replaces defective membranes and all other contaminated roof assembly components.
- No financial cap and does not diminish over the period of the warranty.
- Installation performed by SOPREMA's trusted Platinum Applicators.
- Depending on the selected systems and your needs, MAMMOTH PLATINUM WARRANTY offers 10, 15 or 20-year of coverage.





LOCAL EXPERTISE

SOPREMA systems have been installed in Australia for over 30 years.

SOPREMA offers a comprehensive training program for its applicators fully aligned with local application procedures, standards and regulations.



PROVEN DURABILITY & PERFORMANCE

With presence in over 90 countries. SOPREMA Systems are tested and certified by independent quality control agencies in Australia, Europe, North America and many others.



COMPLETE SYSTEM OFFER

SOPREMA offers a complete and innovative range of products allowing you to work with a single manufacturer on your projects, and providing you design and installation versatility.



COMPREHENSIVE SERVICE

Whether you need material information, tailor-made project specification or detail drawings, our technical experts will work with you to ensure your project's success from design to build.

ROOFS **WALLS** FOUNDATIONS **PARKING DECKS** BRIDGES **ADDITIONAL EXPERTISE**



WATERPROOFING



INSULATION



VEGETATIVE SOLUTIONS



SOUNDPROOFING



ACCESSORY PRODUCTS

SOPREMA is an international manufacturer specialising in the production of waterproofing and insulation products, as well as vegetative and soundproofing solutions, for the building and civil engineering sectors.

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